### Inroduction to Special Topics in Business Economics

#### "Technical Efficiency (TE) in R" Using Data Envelopment Analysis (DEA) under different technology assumptions

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## Structure



### Efficiency measure

- Introduction
- Benchmarking package
- One Input One Output
- Two Inputs One Output
- Example with a dataset

- **Input** orientation:"By how much can input quantities be proportionally reduced without changing the output quantities produced?"
- **Output** orientation:"By how much can output quantities be proportionally increased without changing the input quantities used?"
- CRS VRS assumption
- One advantage of the Farrell input and output orientated **radial** TE measures is that they are *units invariant*
- <u>DEA</u> is the non-parametric mathematical programming approach to frontier estimation
  - Charnes, Cooper and Rhodes (1978) proposed a model which had an input orientation and assumed CRS
  - Banker, Charnes and Cooper (1984) proposed a VRS model
  - Second stage of linear programming by maximizing the sum of slacks (e.g. Ali and Seiford (1993))
    However some problems occur (furthest efficient point, not unit invariant)

### We use the **Benchmarking** package

- It contains an extensive number of methods for parametric and nonparametric efficiency analysis
- It offers a variety of DEA methods and it is easy to use plotting facilities

- x: Labor
- y: Sales
- CRS calculate the ratio of output to input
- DMU B has the highest ratio
- Dividing all ratios by the maximal ratio  $\Longrightarrow$  efficiency scores

	A	В	С	D	E
Input x	1.000	2.000	3.000	4.000	5.000
Output y	1.000	3.000	2.000	5.000	4.000
y/x	1.000	1.500	0.667	1.250	0.800
Efficiency	0.667	1.000	0.444	0.833	0.533

We can benchmark all DMUs indexed by i relative to the efficient DMU B

$$0 \leq \frac{\text{Sales per employee of DMU i}}{\text{Sales per employee of B}} \leq 1 \tag{1}$$

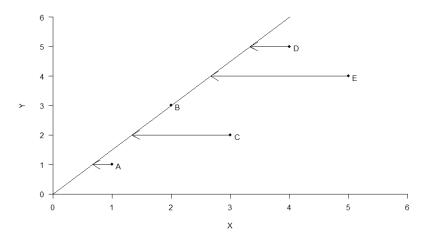


Figure 1: One input - one output case

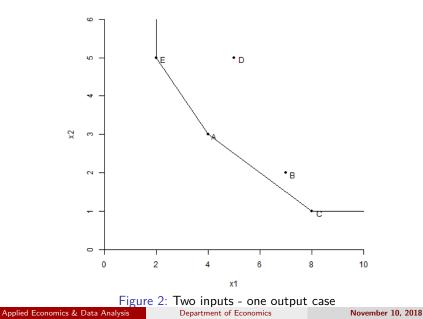
# Coding

- install.packages("Benchmarking")
- library(Benchmarking)
- emp < matrix(1:5)</pre>
- sales < matrix(c(1,3,2,5,4))
- nam < LETTERS[1:5]
- maxc< -cmax(sales/emp)</pre>
- eff < sales/emp / max
- tab < t(round(cbind(emp,sales,round(sales/emp,3),eff),3))</li>
- colnames(tab) < nam</li>
- rownames(tab) < c("input x","output y","y/x","efficiency")
- View(tab)
- dea.plot(emp,sales,RTS="crs",ORIENTATION="inout",pch=19,cex=0.8,txt=LETTERS[1:length(emp)],las=1)

- x1: Employees
- x<sub>2</sub>: Floor area
- y: Sales
- CRS
- Isoquant curve

	A	В	C	D	E
Input x <sub>1</sub>	4.000	7.000	8.000	5.000	2.000
Input x <sub>2</sub>	3.000	2.000	1.000	5.000	5.000
Output y	1.000	1.000	1.000	1.000	1.000
Efficiency	1.000	0.909	1.000	0.700	1.000

The three efficient units A, C, and E serve as the benchmark for the non-efficient DMUs.



## Coding

- x1 < -c(4,7,8,5,2)
- $x^2 < -c(3,2,1,5,5)$
- y < rep(1,5)
- X < cbind(x1,x2)</li>
- Y < matrix(y)</li>
- e < dea(X,Y,RTS="crs",ORIENTATION="in",SLACK=T)</pre>
- eff(e)
- plot < dea.plot.isoquant(x1,x2,txt=LETTERS[1:5], xlim=c(0,10),pch=19,cex=0.8)

## Dataset charnes1981

A data frame with 70 school sites

- firm: school site number
- x1: education level of the mother
- x2: highest occupation of a family member
- x3: parental visits to school
- x4: time spent with children in school-related topics
- x5: the number of teachers at the site
- y1: reading score
- y2: math score
- y3: self esteem score
- pft: =1 if in program (program follow through) and =0 if not in program
- name: Site name

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### Coding

- Reading a file
  - charnes1981 < read.csv("C:/Users/Irene/Documents/R/winlibrary/3.4/Benchmarking/data/charnes1981.csv/charnes1981.csv", header=TRUE, sep=";")
- x < with(charnes1981, cbind(x1,x2,x3,x4,x5))
- y < with(charnes1981, cbind(y1,y2,y3))
- Phase one: Farrell input efficiency vrs technology
  - e < -dea(x, y, RTS="vrs", ORIENTATION="in")
  - peers(e)
  - lambda(e)
  - summary(e)
  - excess(e,x)
- Phase two: Calculate slacks (maximize sum of slacks)
  - el < dea(x,y,SLACK=TRUE)
- Creating a data frame
  - total < data.frame(e\$eff,el\$slack,el\$sx,el\$sy)
- Saving the efficiency results
  - write.csv(total, file = "C:/Users/Irene/Desktop/efficiency.csv")

## References

Banker, R. D., Charnes, A., & Cooper, W. W. (1984). Some models for estimating technical and scale inefficiencies in data envelopment analysis. Management science, 30(9), 1078-1092.

Charnes, A., Cooper, W. W., & Rhodes, E. (1981) Evaluating Program and Managerial Efficiency: An Application of Data Envelopment Analysis to Program Follow Through. Management Science, 27(6), 668-697. Charnes, A., Cooper, W. W., & Rhodes, E. (1978). Measuring the efficiency of decision making units. European journal of operational research, 2(6), 429-444.

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